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Term	Documents
(1 AND 2).PGPB,USPT,USOC,EPAB,JPAB,DWPI,TDBD.	30
(L1 AND L2).PGPB,USPT,USOC,EPAB,JPAB,DWPI,TDBD.	30

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L3

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DB=PGPB,USPT,USOC,EPAB,JPAB,DWPI,TDBD; THES=DTIC; PLUR=YES; OP=OR

L3 L1 and L2

30

L3L2

(enginner\$ or specialist\$ or vendor\$ or agent\$ or provider\$ or technical adj support\$) near5 (solution or answer\$ or resol\$ or correct\$)

229278

L2L1

(knowledgebase or knowledge adj base) near5 (claim\$ or issue\$ or complaint\$ or troubleticket\$ or trouble adj ticket\$)

166

L1

END OF SEARCH HISTORY

*Reviewed
 titles,
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